

Government of Alberta ■ Transportation	URGENT CARE SERVICES SIGN		<i>Issued: JUL 2011</i>
			<i>Revised:</i>
			<i>Page 1 of 2</i>
RECOMMENDED PRACTICES	PART	HIGHWAY SIGNS	
	SECTION	GUIDE AND INFORMATION	
	SUB-SECTION		

General

A number of provincial health authorities across Canada, including Alberta, have developed and/or adopted frameworks for non-hospital health facilities to reduce the strain on hospital emergency rooms by providing an additional treatment option for patients with non-life threatening injuries.

The Urgent Care Services Sign is designed to direct road users to health facilities that offer same day urgent health care for non-life threatening injuries and illnesses (stitches, x-rays, prescriptions, etc.), but do not offer all the services of a hospital (such as overnight treatment). Directional arrows placed below the sign provide directions to the facility. If the facility is not open 24 hours a day, the times that it is open will also be shown.

These facilities include, but are not limited to:

- Ambulatory Care Centres,
- Advanced Ambulatory Care Centres,
- Community Ambulatory Care Centres,
- Urgent Care Centres,
- Local Community Service Centres, etc.

Some of the services provided by these facilities can include:

- Clinical services,
- X-ray and other diagnostic services,
- Wound dressings and antibiotics administration,
- Dental care,
- Minor surgical procedures,
- Medical day care, etc.

While facilities may offer a greater range of services than others, all of these facilities are capable of providing outpatient (same day) urgent care for unscheduled patients with urgent, but non-life threatening injuries and illnesses and would benefit from a sign directing motorists to these facilities.

Urgent Care Services centres are designated as such by Alberta Health Services.

Standard

The Urgent Care Services Sign (IC-22) is 600mm x 600mm and consists of a large white cross symbol on a green background. The sign assembly can be supplemented with hours of operation and distance tabs.



IC-22	600 mm x 600 mm	
Colour	Symbol and Border Background	White Green
Sheeting	ASTM, Type III or IV	

An Hours of Operation tab (IC-22S) is used to indicate the operating hours of the health facility if it does not feature 24 hour operation. The Hours of Operation tab may also display the terms “OPEN” or “CLOSED” in place of the operating hours when appropriate.



IC-22S	600 mm x 300 mm	
Colour	Symbol and Border Background	White Green
Sheeting	ASTM, Type III or IV	

The Urgent Care Services signs at turning points must be supplemented with a white on green directional arrow tab sign (IC directional tab series) in order to direct motorists to the facility.

An oversize version of the Urgent Care Services sign (750mm x 750mm) and relevant oversize tab signs should be used on high-speed, multi-lane divided highways (110 km/h speed limit).

Guidelines for Placement

These signs are installed on highways prior to the nearest access to a qualifying health facility and along the route to the health facility in advance of and at turns from one major road onto another major road.

Signs shall be placed on the right hand side of the road as outlined in the Placement of Signs Recommended Practice. Supplementary signs may be placed on the left side of the highway for divided, multi-lane highways.

In small community towns and villages the Urgent Care Services Sign can be added to the Community Attractions and Facilities Sign at the community entrance or access.

References to Standards

<i>Recommended Practices</i>	Placement of Signs
Part: General	