

# Government of Alberta

Transportation Safety Service Division  
 Dangerous Goods and Rail Safety Branch  
 1<sup>st</sup> Floor Twin Atria Building  
 4999 – 98 Avenue  
 EDMONTON, AB T6B 2X3

## HOW DID WE DO?

You recently used the Dangerous Goods and Rail Safety Branch Co-ordination and Information Centre to get information on transporting dangerous goods. The quality of the service you received is very important to us, and we would like to know what you think. Please take a moment to complete this questionnaire so that we can improve our service to you. We value your opinion. (SD = Strongly disagree, D = Disagree, N = Neutral, A = Agree, SA = Strongly agree, NA = Not applicable)

	<b>SD</b>	<b>D</b>	<b>N</b>	<b>A</b>	<b>SA</b>	<b>NA</b>
Did the compliance officer adequately address your concerns?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the compliance officer: Friendly?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficient?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you received any online or printed material, was it relevant and useful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you use this service again?		YES?	<input type="checkbox"/>		NO?	<input type="checkbox"/>

If no, why not? \_\_\_\_\_

Are there any other areas that could or should be addressed by the CIC information service?  
 Please specify. (Use the back of this sheet if you need more space for comments)

Do you have any other comments on the quality of service provided by the CIC?

Please FAX 780-422-9193, email or mail this survey to the above address. Thank you.

Terry Wallace  
 Director