



March 2017

with Carrier Services

Introducing our New Carrier Services Manager

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Alberta Transportation

I have been in the role of Manager, National Safety Code and Operating Authority, for the Carrier Services Section for about a month now. I have had the opportunity to work with the Carrier Services' team for over five years, in the roles of Program Development Coordinator and Acting Manager, NSC/OA. Prior to working with Alberta Transportation, some of my experiences with private industry focused on project management, policy development, and corporate social responsibility.

I am honored to continue my journey with Carrier Services and be part of an

exceptional team that is committed to service excellence and enhancing public safety for Albertans. Every service that Carrier Services provides supports improved carrier safety and compliance, and helps to mitigate risks to road users.

Our mandate supports the strategies for motor carrier safety in the Traffic Safety Plan, in terms of legislation and policy, enforcement, and education. Our mandate also supports the Safer Systems approach which encourages a better understanding of the interaction between all road users, vehicles, and infrastructure to increase road safety and reduce collisions on Alberta highways.

As we travel forward, it is important to recognize opportunities for stakeholder

engagement to support open dialogue and collaboration on key issues. Open communication is necessary to ensure that diverse perspectives are heard and considered. We all have specialized knowledge and experiences that we can learn from one another, which may support improvements in regulatory, policy and/or program changes in the future. There are various initiatives being worked on for regulation reviews, policy development, online service enhancements and application program improvements. We will strive to keep stakeholder groups informed along the way.

I am looking forward to working together and enriching our relationships.

Update: Transportation Safety Professionals Workshop

The Government of Alberta, in partnership with Iron Horse Risk Management Ltd., developed a Transportation Safety Professionals Workshop in 2016. This interactive workshop was designed to provide practical guidance to commercial bus and truck carriers operating under the requirements of the National Safety Code Program in Alberta.

Specifically, the workshop includes discussions about the responsibilities of safety officers, the application of the National Safety Code standards and related laws, and the development and

implementation of successful safety and maintenance programs.

In November and December 2016 the Alberta Motor Transport Association (AMTA) assisted in the facilitation of two pilot sessions of this workshop. Both of these pilots were deemed a great success. Thank you to those who attended!

Based on the feedback of the participants who attended these sessions, the workshop is undergoing further development. More sessions will be available to carriers in the near

future from government authorized facilitators. The dates of these sessions have not yet been set, but it is anticipated the first session will occur in late spring/early summer.

If you are interested in learning more about this workshop, [subscribe to this bulletin](#) and watch for updates or contact Caitlin Berg at caitlin.berg@gov.ab.ca.

Bridge Strike Advisory

On Tuesday, January 31 2017 the bridge carrying Highway 2 over Highway 53 was struck by a high load. Due to the damage to some of the steel girders, the far right acceleration / deceleration lane to and from Highway 53 on the southbound QEII bridge will be closed indefinitely until repairs can be designed and completed. In addition, the speed will be reduced to 80 km/h through the area.

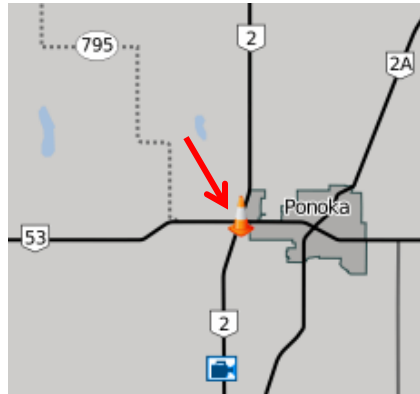
Vehicles travelling southbound on the QEII should use the left lane when travelling over the interchange. These restrictions are required to prevent further damage to the bridge and to ensure the safety of the travelling public. Access to and from Highway 53 will remain open. The northbound QEII bridge will have no restrictions.

For more information about road closures and other advisories, visit www.511.alberta.ca.

Bridge Strike Prevention

Bridge strikes can result in death or injury, infrastructure damage, road closures and other disruptions. Do your part to prevent them from happening!

- Know your vehicle height and width;
- Ensure all cargo is safely secured;
- Know and plan your route;
- Obey all traffic signs.



Enhanced Public Profile Reports

Between March and June 2015, the Government of Alberta met with representatives from industry associations, enforcement and other internal stakeholder groups to discuss potential enhancements to Alberta's Carrier Profile system. During these sessions, participants were given an opportunity to provide input on recommendations to support system improvements. The focus of the feedback received was based on improving the accessibility and effectiveness of the system, as well as ways to use the tools to improve carrier compliance and safety.

The Government of Alberta started to implement enhancements to the Carrier Profile system. The first of these changes is the release of an enhanced Public Profile report that may be requested by insurance companies, shippers, and the general public. The enhanced Public Profile may assist these stakeholders in practicing due

diligence by better determining the safety and compliance level of a commercial carrier.

As of February 23, 2017 all Public Profile reports requested will contain more detailed information from Parts 1 – 6 of the standard Carrier Profile report.

The enhanced Public Profile does not include driver or personal information protected under the *Freedom of Information and Protection of Privacy Act (FOIP)*. Driver information typically found in Parts 1 – 6 of the Carrier Profile Report has been removed from the Public Profile Report.

The Public Profile report can be requested through Alberta Transportation Online Services for a fee. For more information about the Carrier Profile system, visit: transportation.alberta.ca/5613.htm

DID YOU KNOW?

SAFETY FITNESS CERTIFICATE

Safety Fitness Rating: Satisfactory Unaudited

Operating Status: Provincial

As of January, 2017:

- Less than 1 per cent of carriers in Alberta held an "Excellent" Safety Fitness rating;
- 10 per cent held a "Satisfactory" rating;
- 84 per cent held a "Satisfactory Unaudited" rating;
- 3 per cent held a "Conditional" rating;
- 2 per cent held a sanctioned "Unsatisfactory" rating;
- Less than 1 per cent held an administrative "Unsatisfactory" rating



Drivers need to include snow and ice removal in their routine trip inspections during the winter months.

One method of safe snow removal is the use of portable roof rakes. These tools allow for snow removal while the driver stands at ground level.

For more information, visit: work.alberta.ca/documents/OHS-bulletin-GS011.pdf

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