

## **Summary of Complaints/Investigations**

### **Summary of 2007**

|                                           |          |
|-------------------------------------------|----------|
| Unfounded                                 | 0        |
| Unsubstantiated                           | 2        |
| Found to have merit in whole or in part   | 3        |
| Frivolous, vexatious or made in bad faith | 0        |
| <b>TOTAL</b>                              | <b>5</b> |

### **Summary of 2008**

|                                           |          |
|-------------------------------------------|----------|
| Unfounded                                 | 1        |
| Unsubstantiated                           | 3        |
| Found to have merit in whole or in part   | 3        |
| Frivolous, vexatious or made in bad faith | 0        |
| <b>TOTAL</b>                              | <b>7</b> |

### **Summary of 2009**

|                                           |          |
|-------------------------------------------|----------|
| Unfounded                                 | 1        |
| Unsubstantiated                           | 2        |
| Found to have merit in whole or in part   | 4        |
| Frivolous, vexatious or made in bad faith | 0        |
| <b>TOTAL</b>                              | <b>7</b> |