

## Contact List

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Alberta

## Vehicle Safety Section

- Vehicle Safety Investigations
- Vehicle Safety Regulations
- Vehicle Inspection Programs:
  - Out of Province Inspections
  - Commercial Vehicle Inspections
  - Salvage Vehicle Inspections



## Vehicle Safety Investigations

Alberta Transportation  
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VehicleSafetyInvestigations  
@gov.ab.ca

# Vehicle Safety Investigations



## Our Goals:

- Identifying and removing unsafe vehicles from Alberta's roads;
- Monitoring and enforcing safety standards;
- Keeping the province's highways safe for all road users;
- Reducing collisions.

Government of Alberta  
Transportation

## Contracted Service Provider

The contracted service provider assists with the Vehicle Inspection Program. The contractor is responsible for auditing the vehicle inspection facilities, providing educational information to the vehicle inspection facilities and technicians, and for the sale, distribution and data entry of the vehicle inspection certificates.



## Program Partners

Technicians and facilities are key partners in the Vehicle Inspection Program. We have approximately 8200 vehicle inspection technicians and 3100 vehicle inspection facilities. They complete approximately 30,000 vehicle inspections monthly on commercial, salvage and out of province vehicles.

Law enforcement agencies conduct joint forces vehicle CheckStops and joint investigations with Vehicle Safety Investigations, Vehicle Inspection Services and also monitor unusual/home built vehicles.

## Complaint Investigation and Resolution

To effectively enforce vehicle safety regulations, we regularly launch investigations based on complaints received from the public, police and regulatory agencies.

To make a complaint: contact us by phone or by e-mail.

### Make sure to record the following information:

- make/year/VIN number of the vehicle involved
- number/name of the licensed inspection facility/technician
- number of the Inspection Certificate in question
- copy of the Record of Inspection

### WHAT HAPPENS NEXT ?

The Vehicle Safety Investigator/Peace Officer will carry out the following actions:

- Contact all involved witnesses;
- Investigate the vehicle, facility or technician as required;
- Submit a detailed report to the manager of the Vehicle Safety Investigations Unit;
- Assess the appropriate progressive discipline for the case.

## Progressive Discipline

Progressive disciplinary actions may be taken against technicians or facilities conducting unsafe and improper actions.

Here are the potential consequences for non-compliance using the **Progressive Discipline Model**:

- Vehicle safety directive; suspending inspecting for up to 14 days
- Facility or technician brought to a hearing
- The inspection licence suspended with or without conditions of reinstatement
- The inspection licence cancelled indefinitely
- Prosecution or administrative penalty
- Administrative penalty to \$500 at the discretion of the investigator; penalties up to \$2500 with approval from the manager of investigations
- Maximum administrative penalty is \$10,000 per offence

