RESOURCES FOR PROVIDERS OF ACCESSIBLE TRANSPORTATION SERVICES

A TOOLKIT

Prepared by:

Alberta Government

October 2012

Introduction

This toolkit was developed as a resource for accessible transportation service providers and those contemplating entering the accessible transportation industry in Alberta. The toolkit is divided into three sections:

- **Non-Financial Resources**, such as strategic planning, regional coordination guides, and legislation.

- **Funding Sources** at the federal, provincial, and municipal levels.

- **Other Related Information**, including provincial/territorial transportation accessibility plans.

The Government of Alberta cannot accept any responsibility for the failure of agencies to provide the services mentioned in this document, or for errors or omissions in this document. Although every attempt has been made to ensure the accuracy of the information contained in this toolkit, users are advised to check with the program agencies to determine accuracy and currency of the information.

This document will be updated as additional information becomes available. If you are aware of any additional sources of information, or any errors in this document, please forward them to John Gaye at john.gaye@gov.ab.ca, phone: (780) 415-0688 or fax at (780) 422-1070.

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Non-Financial Resources

The following are websites that identify tools municipalities and service providers can use when developing, maintaining and enhancing accessible transportation services.

A) Strategic Planning, Guides, Marketing Tools

Encouraging Adequate Public Transportation (Alberta Transportation)

The following documents provide a policy statement and checklist that will be of assistance to organizations when setting up and managing accessible transportation services. Further information can be found at:

http://www.transportation.alberta.ca/Content/docType55/Production/LITCChecklists.pdf

How to Develop a Specialized Transportation Enhancement Program (National Easter Seal Society)

This document is an overall guide for developing an accessible transportation service and provides information regarding the importance of data recording and marketing, including sample transportation user surveys. Further information can be found at:

http://ntl.bts.gov/DOCS/95-0112-7.html

Let's Plan On It – A Guide for Providing Transportation Services in Rural Areas for Seniors and Persons with Disabilities (Alberta Transportation)

This document was developed to help municipalities, service providers, consumer groups and other interested parties develop a local public transportation system for use by seniors and persons with disabilities. Further information can be found at:

http://www.transportation.alberta.ca/2748.htm

Municipal Excellence Program (Alberta Municipal Affairs)

The Municipal Excellence Network is an online resource tool developed that features a searchable collection of municipal practices from around the province. It provides web-based access to information on business/operational practices in the areas of municipal governance, administration, human resources, financial management, infrastructure services, development services, safety services and community services.

Other features include a practice request board that allows users to post requests for information, an online newsletter, upcoming events listing, and access to various resources, including reference materials, articles, web links, and education/training information. Further information can be found at:

www.menet.ab.ca.

Transportation Planning Capacity Building – "Public Involvement Techniques" (US Department of Transportation)

This resource guide is a reference work that makes a wide variety of gathering public input available to transportation agencies. It includes the 14 techniques originally published in Innovations in Public Involvement for Transportation Planning. There are four chapters with subsections that group techniques thematically by function. Each chapter ends with a final subsection called "Taking Initial Steps." To assist practitioners in coordinating a full public involvement program, each technique is cross-referenced to other related techniques. The organizing principle for each technique is a series of questions, such as "Why is it useful?" or "What are the drawbacks?" Further information can be found at:

www.planning.dot.gov.

Transportation Research Record: Journal of the Transportation Research Board No. 1884 (Transportation Research Board)

This journal contains the following articles for accessible transportation service providers:

- Fleet Size and Mix Optimization for Paratransit Services

- Computer-Assisted Scheduling and Dispatching Systems for Paratransit Brokerage and Coordination

- Demand Forecasting and the Americans with Disabilities Act

- Recruitment, Selection, and Retention of Personnel at North Carolina Community Transportation Systems

Further information can be found at:

http://www.trb.org/Main/Public/Blurbs/155482.aspx

B) Regional Co-ordination Plans

Accessible Transportation for All in the Capital Regional District – Capital Regional District on Vancouver Island (BC Transit)

This document provides information related to how accessible transportation services are being provided by the Capital District on Vancouver Island. Further information can be found at:

http://www.coag.uvic.ca/resources/publications/reports/Coord_Access_Trans_CRD.pdf

Calgary Regional Partnership – Specialized Transit

This project, better known as Alliance for Simplified Services in Specialized Transportation (ASSIST), seeks to provide a range of options for communities to serve the unique specialized transportation needs of the region's residents, as well as to develop sustainable solutions to meet increased future demand:

http://www.albertaassist.ca/

Toolkit for Rural Community Coordinated Transportation Services

(Transportation Research Board)

This resource examines strategies and practices used to coordinate rural transportation services and identify model processes used for local coordination efforts in rural communities. Further information can be found at:

www.trb.org/publications/tcrp/tcrp_rpt_101.pdf

Tri-Municipal Travel Demand Study (Alberta Infrastructure/ Alberta Transportation)

Developed by Strathcona County, the City of Edmonton and the City of St. Albert, in partnership with Alberta Transportation, this study examined how the three municipalities could provide a level of inter-municipal accessible transportation service which satisfies community requirements. The project resulted in the development of a demand forecast model to determine potential requirements for service between the municipalities. To receive a copy of the report, please call (780) 427-9781.

United We Ride – Coordinating Human Service Transportation

The US Department of Transportation, with its partners at the Departments of Health and Human Services, Labour and Education, launched United We Ride – A Framework For Action, that provides tools for communities and states to plan strategies around improved mobility. The strategy coordinates human service agencies that support transportation with public and private transit providers. Further information can be found at:

www.unitedweride.gov/1_866_ENG_HTML.htm

C) Community Best Practices

Beaver County/Tofield

The van is available to residents of Beaver County. The user of the bus must provide their own driver, who has been approved by the Handi-van Board. For further information, please contact the Tofield Handi-van Society at (780) 662- 3269 or visit http://www.tofieldalberta.ca/bus.htm.

Calgary

Access Calgary, a division of Calgary Transit, is responsible for the coordination of accessible public transportation services within the City of Calgary. The service is delivered through its contracts with Calgary HandiBus, Southland Transportation, Associated Cabs, Checker Cabs and Mayfair Taxi, who provide the vehicles and drivers. In addition, to Access Calgary services, the taxi companies also provide on-demand wheelchair accessible taxi service. For further information, please contact Access Calgary at (403) 537-7770 or visit:

http://www.calgarytransit.com/accesscalgary.html

Camrose

Rose City Handivan Society offers service to local and regional persons with disabilities and seniors. For further information, please contact the Rose City Handivan Society at (780) 672-8777.

Drumheller

The Valley Bus Society provides service to seniors over 50 and to persons with disabilities, and local schools for special needs. They also contract service to the continuing care facility and the hospital. For further information, please contact the Valley Bus Society at (403) 823-1319.

Edson

The Edson Seniors Transportation Society provides service to individuals over the age of 45 and persons with disabilities within town limits. For further information, please contact (780) 723-1122.

Grande Prairie

The Disabled Transportation Society of Grande Prairie (DTS) provides accessible transportation services to persons with special needs. For further information, please contact DTS at (780) 539-6720 or visit http://www.gpdts.ca/index.html.

Hinton

The Hinton Handibus transportation provides safe, economical, wheelchair accessible, door-to-door transportation for seniors, disabled adults and children For more information please contact (780) 865-6060 or visit:
http://www.town.hinton.ab.ca/siteengine/ActivePage.asp?PageID=171

Lloydminster

The Lloydminster Handivan's services are available to persons in Lloydminster and the surrounding communities who have a mobility or a sensory disability. On the vehicles, priority is given to children travelling to school, followed by adults going to work. For further information, please contact the Lloydminster Handivan Society at (780) 205-1666.

MD of Rocky View

The Rocky View Regional Handibus Society has contracts with the local school board to provide accessible transportation services, helping to use vehicles more efficiently. For

further information, please contact Rocky View Regional Handibus Society at (403) 948-2887, or visit www.rockyviewbus.ca.

MD of Smoky River/Falher/Donnelly/Girouxville

The town owns a 20 passenger wheelchair accessible bus, while Smoky River FCSS administers the service. Priority is given to seniors and persons with disabilities. However, all persons from the three municipalities may access the bus. The bus makes monthly trips to Grande Prairie, Enilda and High Prairie. For further information, please contact Smoky River FCSS at (780) 837-2220 or visit http://www.smokyriverfcss.ca/.

Medicine Hat

The City of Medicine Hat Special Transit is a specialized, shared-ride, door-to-door transportation service for persons with disabilities who qualify through a functional assessment. For further information, please contact (403) 527-5844 or visit: http://www.medicinehat.ca/City%20Government/Departments/Community%20Development/Transit/Special%20Transit.asp.

Morinville

The Town of Morinville operates an accessible Community Bus, which travels within Morinville and to Edmonton. For further information, please contact the Town of Morinville at (780) 939-4361.

Nampa

The village of Nampa operates an accessible seniors van in partnership with Northern Sunrise County. Senior and persons with disabilities are able to travel to St. Isadore and Peace River on the van. For more information, please contact Nampa FCSS at (780) 322-3954.

Olds

Sunshine Bus is owned by the Town of Olds but is operated by senior volunteers out of the Town Office. For further information, please contact the Sunshine Bus at (403) 556-8003.

Red Deer

The Red Deer Transit Action Bus offers transportation services to citizens of Red Deer who cannot use regular transportation with dignity because of a disability or physical need. Associated Cabs provides back-up services to the Red Deer Transit Action Bus

with accessible taxis. For further information, please contact Red Deer Transit at (403) 342-8225 and Associated Cab at (403) 343-3300.

St. Albert

St. Albert residents who cannot use regular accessible transit services due to a physical or cognitive disability are eligible to use the St. Albert Handibus, which operates Monday to Friday, from 8 am to 5 pm. The Handibus provides door to door service within St. Albert. For more information, please visit www.stalbert.ca/handibus-service.

Spruce Grove

Spruce Grove Specialized Transit Service (STS) is a door-to-door shared ride service operating within the City of Spruce Grove and defined limits of Parkland County. STS provides service for all seniors (55+) and persons with mobility challenges for a fee. STS vehicles are all wheelchair equipped. For further information, contact STS at (780) 962-2456, or visit www.sprucegrove.org.

Stettler

The Stettler and District Handibus Society provides service to seniors and persons with disabilities who reside in the Town and County of Stettler. Passengers may travel within Stettler Town and County and to other communities. The Society's accessible vehicles accommodate wheelchairs, scooters, and other mobility aids. For further information, please contact the Stettler and District Handibus Society at (403) 742-5858.

Vegreville

Vegreville offers fare subsidies to local and regional clients for use on handivan and taxi service, in cooperation with the County, and has completed a study on accessible transportation. For further information, please contact the Vegreville Transportation Services Society at (780) 632-7363.

Westlock

The Westlock Action Bus provides service to seniors and persons with disabilities who are residents of Westlock County, the Town of Westlock, and the Village of Clyde. Passengers may ride the Action Bus to attend medical appointments or for the purpose of recreation. For further information, please contact the County of Westlock at (780) 349-3346.

Wood Buffalo

The Wood Buffalo Specialized Transportation Service is an accessible door to door service for seniors, and those unable to board the regular transit system. For more information, please contact (780) 743-7909 or visit:
http://www.woodbuffalo.ab.ca/residents/getting_around/specialized_transportation.asp

D) Pedestrian Accessibility

Design Guidelines for Pedestrian Accessibility (Alberta Transportation)

This document provides guidelines for designing accessible pedestrian environments, accessible bus stops and bus transfer stations. Further information can be found at:

http://www.transportation.alberta.ca/Content/docType369/Production/pedaccdesigng.pdf

Guide for the Planning, Design, and Operation of Pedestrian Facilities (American Association of State Highway and Transportation Officials)

This guide focuses on methods of planning public rights-of-way to accommodate pedestrians, including persons with disabilities, most effectively. For further information, as well as other reports, please call 1 (800) 231-3475, or visit AASHTO's publications website at:

www.transportation.org

E) Useful Links

Access Exchange International
http://www.globalride-sf.org

Canadian Urban Transit Association
http://www.cutaactu.ca

Center for Urban Transportation Research (CUTR) at the University of South Florida
http://www.nctr.usf.edu

Community Transportation Association of America
http://www.ctaa.org

Community Transport Association UK
http://www.ctauk.org

Easter Seals ProjectACTION
http://www.projectaction.org

EnableLink
http://www.abilities.ca

International Centre for Accessible Transportation
http://www.icat-ciat.org

Persons with Disabilities Online
http://www.pwd-online.ca

Transport Canada
http://www.tc.gc.ca/eng/policy/acc-accf-menu.htm

Transportation Association of Canada
http://www.tac-atc.ca

Transit Cooperative Research Program
http://www.tcrponline.org

U.S. Access Board
http://www.access-board.gov

U.S. National Transit Institute
http://www.ntionline.com

F) Legislation

Americans with Disabilities Act

This Web site provides information and technical assistance on the Americans with Disabilities Act:

www.usdoj.gov/crt/ada/adahom1.htm

Accessibility for Ontarians with Disabilities Act

Legislation the Government of Ontario uses to improve the identification, removal and prevention of barriers faced by persons with disabilities and to make related amendments to other Acts:

www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_05a11_e.htm

G) Facilitative Resources

Alberta Culture and Community Spirit

Alberta Culture and Community Spirit has facilitators for communities. Facilitators could be a valuable resource for a rural community interested, for example, in holding a regional coordination workshop, but unable to hire a consultant to conduct the facilitation service needed to ensure an effective meeting. Facilitators also provide skill development services in areas such as board development, strategic planning and public consultation. Further information can be found at:

www.culture.alberta.ca/communityservices/default.aspx

H) Accessible Transportation Research and Literature

This section provides accessible transportation providers with a selection of current research, studies, and reports related to accessible transportation   issues. The findings of these reports may be useful to service providers in the development of

accessible transportation programs.

Transit Cooperative Research Program (TCRP)—Americans with Disabilities Act

The TCRP provides a number of reports and studies pertaining to the Americans with Disabilities Act and transit clients with disabilities. The following reports are of particular relevancy:

- R-09: Transit Operations for Individuals with Disabilities

- R-24: Attracting Paratransit Patrons to Fixed-Route Services

- S-74: Policies and Practices for Effectively and Efficiently Meeting ADA Paratransit Demand

- S-31: Paratransit Contracting and Service Delivery Methods

To access these and other documents, visit http://www.tcrponline.org

Access requires registration of a username and password at no charge.

International Centre for Accessible Transportation (ICAT)

ICAT is a not-for-profit, non-government, international organization established to disseminate the knowledge on, and support the development of, new technologies, systems, and related improvements to make transportation more accessible to all travelers, especially those who are less able as a result of a disability or age, regardless of national boundaries. More information on ICAT's activities can found at www.icat-ciat.org/

I) Accessible Transportation Complaints

The Canadian Transportation Agency launched two new resource tools for travellers with disabilities and for transportation service providers to improve their access to and understanding of the Agency's process for resolving disputes within the federal transportation network.

These new client-centred resource tools explain the Agency's approaches in resolving accessible transportation complaints between persons with disabilities and service providers of the federal transportation network. More specifically, the tools:

- provide information on how to file a complaint regarding an "undue obstacle" experienced by a person with a disability;
- guide applicants and service providers through the process to resolve a dispute, from initial contact with the transportation service provider to informal and formal dispute resolution options with the Agency; and
- clarify the key questions addressed during formal adjudication and explain the approaches the Agency uses in resolving accessible transportation complaints.

The *Accessible Transportation Complaints: A resource tool for persons with disabilities* and the *Accessible Transportation Complaints: A resource tool for transportation service providers* can be accessed in multiple formats, including e-Reader, through the Canadian Transportation Agency's website. Other related resources currently available for those travelling with a disability include *Carriage of Mobility Aids On Board Planes, Trains and Ferries* and *Take Charge of Your Travel: A Guide for Persons with Disabilities*.

J) Federal Government Regulations, Guidelines, Codes of Practice and Guides on Accessible Transportation

The following links contain Federal Government Regulations, Guidelines, Codes of Practice and Guides that govern accessibility in the national transportation system.

Regulations

- Part VII of the *Air Transportation Regulations* dealing with the Terms and Conditions of Carriage of Persons with Disabilities - http://laws-lois.justice.gc.ca/eng/regulations/SOR-88-58/page-52.html#h-125 (Canadian Transportation Agency).

- *Personnel Training for the Assistance of Persons with Disabilities Regulations* - http://laws-lois.justice.gc.ca/eng/regulations/SOR-94-42/index.html (Canadian Transportation Agency).

Codes of Practice

- Aircraft Accessibility for Persons with Disabilities (fixed-wing aircraft with 30 or more passenger seats) - http://www.otc-cta.gc.ca/eng/code-practice-aircraft-accessibility (Canadian Transportation Agency).

- Ferry Accessibility for Persons with Disabilities - http://www.otc-cta.gc.ca/eng/publication/ferry-accessibility-persons-disabilities (Canadian Transportation Agency).

- Passenger Rail Car Accessibility and Terms and Conditions of Carriage by Rail of Persons with Disabilities - http://www.otc-cta.gc.ca/eng/publication/passenger-rail-car-accessibility (Canadian Transportation Agency).

- Passenger Terminal Accessibility - http://www.otc-cta.gc.ca/eng/publication/passenger-terminal-accessibility (Canadian Transportation Agency).

- Removing Communications Barriers for Travellers with Disabilities - http://www.otc-cta.gc.ca/eng/removing-communication-barriers (Canadian Transportation Agency).

- Intercity Bus - http://www.tc.gc.ca/eng/policy/acc-accf-accessintercitybuscode-711.htm (Transport Canada).

<u>Guides</u>

- Guide for Passenger Terminal Accessibility - https://www.otc-cta.gc.ca/eng/publication/guide-passenger-terminal-accessibility (Canadian Transportation Agency).

- Guide to Removing Communication Barriers for Travellers with Disabilities - https://www.otc-cta.gc.ca/eng/guide-removing-communication-barriers-travellers-disabilities (Canadian Transportation Agency).

- Implementation Guide Regarding Space for Service Dogs Onboard Large Aircraft - https://www.otc-cta.gc.ca/eng/publication/implementation-guide-regarding-space-service-dogs-onboard-large-aircraft (Canadian Transportation Agency).

- Implementation Guide Regarding Tactile Row Markers Onboard Large Aircraft - https://www.otc-cta.gc.ca/eng/publication/implementation-guide-regarding-tactile-row-markers-onboard-large-aircraft (Canadian Transportation Agency).

- Guide to Accessibility for Intercity Bus Services- http://www.tc.gc.ca/eng/policy/acc-accf-guidetoaccessibility-2949.htm (Transport Canada).

<u>Guidelines</u>

- Accessibility Guidelines for Small Aircraft – Services for Persons with Disabilities on Aircraft with 29 and Fewer Passengers Seats - https://www.otc-cta.gc.ca/eng/accessibility-guidelines-small-aircraft (Canadian Transportation Agency).

Funding Sources for Accessible Transportation

The following is a list of funding sources municipalities and service providers can access for accessible transportation. This list is not inclusive and other funding sources may be available. It is recommended that you check with the agencies administering the funds to ensure that your organization is eligible for funding.

A) Federal Government

HUMAN RESOURCES AND SKILLS DEVELOPMENT CANADA

New Horizons for Seniors

Projects encourage seniors to continue to play an important role in their community by helping those in need, providing leadership, and sharing their knowledge and skills with others. Transportation costs may be eligible for funding provided they are incidental to the project. Further information can be found at:

www.hrsdc.gc.ca/en/community_partnerships/seniors/index.shtml

B) Government of Alberta

ALBERTA CULTURE

Community Initiatives Program

The Community Initiatives Program supports community and seniors' services, libraries, arts and culture, sports, education, health and recreation. This program may also provide funding for the purchase of vehicles for accessible transportation services. Further information can be found at:

http://culture.alberta.ca/cip/default.aspx

Community Spirit Program

The goal of the Community Spirit Program is to increase Albertans' charitable giving to help support Alberta's non-profit and charitable organizations. This program may provide funding for the purchase of vehicles for accessible transportation services, and for building accessibility renovations. Further information can be found at:

http://culture.alberta.ca/communityspirit/default.aspxb

ALBERTA TRANSPORTATION

Alberta Municipal Infrastructure Program (AMIP)

The AMIP supports the development, enhancement and rehabilitation of core capital infrastructure projects, such as municipal roads, bridges, public transit vehicles and facilities, water and wastewater systems and facilities, storm drainage systems and facilities, emergency service vehicles and facilities and infrastructure management system software. The program may include barrier free transportation initiatives, such as the purchase of low-floor buses and handi-buses, to improve accessibility for seniors and persons with disabilities.

AMIP will also fund barrier free upgrades and retrofits to access municipally owned infrastructure. Eligible projects include installing accessible pedestrian signals, curb cuts, and wheelchair ramps. Further information can be found at:

www.transportation.alberta.ca/2708.htm

Basic Municipal Transportation Grant

The Basic Municipal Transportation Grant provides annual allocation-based financial assistance to municipalities for the development and implementation of a safe, effective, and integrated roadway network and transportation system within their jurisdiction. A well-developed and balanced regional/provincial transportation system encourages and supports the economic growth of Alberta, while improving transportation safety and promoting the quality of community life.

http://www.transportation.alberta.ca/4492.htm

Federal Gas Tax Fund (formerly New Deal for Cities and Communities)

This program provides financial assistance to municipalities in support of sustainable capital municipal infrastructure to maintain or enhance economic, social and cultural opportunity and well being, while protecting and improving the quality of the environment upon which people and economies of Alberta depend. Projects can include support for the development of a wide range of projects including public transit systems as well as barrier free transportation initiatives, such as the purchase of accessible vehicles such as low-floor buses and handi-buses, to improve accessibility for seniors and persons with disabilities. Further information can be found at:

www.transportation.alberta.ca/2709.htm

New Deal for Public Transit

This grant applies to Cities with a provincially recognized Public Transit System. The grant provides financial assistance for capital increment expansion of the public transit system. It is based on a municipality's public transit ridership. Further information can be found at: http://www.transportation.alberta.ca/2710.htm

ALBERTA MUNICIPAL AFFAIRS

Municipal Sustainability Initiative

The Municipal Sustainability Initiative provides municipalities with a variety of funding streams, including capital and operating funding. Capital funding is intended to be used for high priority core and community infrastructure projects, including accessible public transit vehicles and facilities. Operating funding is intended to be used for qualifying operating expenses related to planning activities, administration, recreation services, and other locally determined priority services such as accessible transit, and support to no http://www.municipalaffairs.alberta.ca/msi.cfm n-profit organizations. Further information can be found at:

http://www.municipalaffairs.alberta.ca/msi.cfm

Municipal Sponsorship Program

The program provides funds to municipalities or Métis Settlements with a population of 20,000 or less for projects that improve municipal governance or administration, enhance municipal services or service delivery, and/or increase intermunicipal cooperation. Further information can be found at:

www.municipalaffairs.gov.ab.ca   (under Grants and Funding/Municipal Grants)

Regional Collaboration Program

The initiative encourages three or more municipalities to jointly explore and implement regional identities, activities and priorities that work for them. Guidelines and application forms can be found at:

http://www.municipalaffairs.gov.ab.ca/municipalgrants-description.cfm?program_id=41

ALBERTA HUMAN SERVICES

Disability Related Employment Supports Disability Related Employment Supports provides assistance to Albertans in overcoming the barriers to employment created by their disability. Depending on their assessed need, clients could receive funding for accessible public transportation to and from their place of work or study. Organizations are not eligible to receive funding. Further information can be found at:

http://www.employment.alberta.ca/CES/3159.html

Income Support

People receiving Income Support, including persons with disabilities, are eligible to receive funding if they need to travel to receive medical treatment. They may receive the actual cost of public transportation, the actual cost of a taxi, or a rate of $0.12 per kilometre traveled in a private vehicles. Organizations are not eligible to receive transportation funding. Further information can be found at:

http://www.employment.alberta.ca/FCH/689.html

Assured Income for the Severely Handicapped

The Assured Income for the Severely Handicapped travel benefit assists eligible clients and their dependent children with travel expenses. The benefit is provided in certain circumstances for health, addiction or court related travel, travel requested by Assured Income for the Severely Handicapped and travel to a training or a structured program that supports a client's efforts to obtain employment. If a client or his or her dependent child requires an attendant during travel, the attendant's costs may be reimbursed. The general practice for travel reimbursement is for the client to pay for the travel expense

out-of-pocket and then to seek reimbursement. In some circumstances, with written consent from the client or their financial administrator (trustee/attorney), third party payments may be made to a transportation provider. Further information can be found at:

http://www.seniors.alberta.ca/aish/

Special Needs Assistance for Seniors

The Special Needs Assistance for Seniors program provides assistance to eligible individuals over the age of 65 for medical trips greater than 100 kilometres round trip to visit a specialist, have surgery, or for treatments. Organizations are not eligible to receive funding. Further information can be found at:

www.seniors.gov.ab.ca/financial_assistance/special_needs

C) Municipal Government

FEDERATION OF CANADIAN MUNICIPALITIES

Green Municipal Fund

Funding is allocated to capital projects and studies in six sectors of municipal activity, including transportation. The Green Municipal Fund invests in the best examples of municipal leadership in sustainable development that can be replicated in other communities. Further information can be found at: www.sustainablecommunities.fcm.ca

D) Other

RURAL ALBERTA DEVELOPMENT FUND

Rural Alberta Development Fund

Open to non-profit organizations outside of Edmonton and Calgary, including those that provide accessible transportation services, this program will fund community led projects that promote growth, prosperity and quality of life in rural Alberta. To receive funding, a project must be new or innovative, sustainable over the long term, and have

the http://www.radf.ca/ potential to be transferable to other communities. More information can be found at: http://www.radf.ca/

Other Related Information

A) Other Provincial/Territorial Transportation Accessibility Plans

ALBERTA

Alberta Disability Strategy

The goal of the Alberta Disability Strategy is to create an environment where full citizenship is possible through improvements in the areas of personal supports, financial supports, learning supports and employment. More information can be found at:

www.seniors.gov.ab.ca/PremiersCouncil/ads/

BRITISH COLUMBIA

TransLink – Access Transit Strategy (2007)

The Access Transit Strategy describes the plans of TransLink, the South Coast British Columbia Transportation Authority, to make every part of its transit system as accessible as possible to all users. For further information, please visit:

http://www.translink.ca/en/Rider-Info/Accessible-Transit/Access-Transit/Access-Transit-Strategy.aspx

ONTARIO

Ontario Ministry of Transportation 2009-2010 - Accessibility Plan

This document is the seventh annual accessibility plan for the Ontario Ministry of Transportation. The plan describes improvements to accessibility that the ministry has

made to date and its commitments for the balance of the 2007-2008 fiscal year. You can find the report at:

http://www.edu.gov.on.ca/eng/general/accessibility/tcu/

QUEBEC

Quebec Ministry of Transportation – Status Report and Action Plan for Persons with Disabilities (2006)

The Report describes the efforts to reduce barriers to the transportation of persons with disabilities taken to date, and lists an action plan on future projects that will increase transportation accessibility. For further information, please visit:

www.mtq.gouv.qc.ca/portal/page/portal/Librairie/Publications/en/ministere/plan_action_handicapes2006.pdf

NEW BRUINSWICK

New Brunswick Department of Transportation and Infrastructure - Vehicle Retrofit Program (Persons with Disabilities)

The Vehicle Retrofit is a program designed to increase the mobility of persons with disabilities. Accessibility features are installed in vehicles to convert them into specialized vehicles for persons with disabilities. Some examples of retrofitting and accessibility features include wheelchair lifts and ramps, hand controls, steering devices and left-foot gas pedals, wheelchair restraint systems, special needs seating, roof, floor and door alterations, scooter lifts, etc. For further information please visit:

http://www2.gnb.ca/content/gnb/en/services/services_renderer.7715.Vehicle_Retrofit_Program_(Persons_with_Disabilities).html

Appendix A – Funding Sources

Source	Organization	Grant	Capital	Operating
Federal Government	Human Resources and Skills Development Canada	New Horizons for Seniors		X
	Transport Canada	Moving On Sustainable Transportation Program		X
Government of Alberta	Alberta Culture	Community Initiatives Program	X	X
		Community Spirit Program	X	X
	Alberta Transportation	Alberta Municipal Infrastructure Program	X	
		Basic Capital Grant Program	X	
		New Deal for Cities and Communities	X	
	Alberta Municipal Affairs	Municipal Sustainability Initiative	X	X
		Municipal Sponsorship Program	X	X
		Regional Collaboration Program	X	X

	Alberta Human Services	Disability Related Employment Supports		
		Income Support		
		Assured Income for the Severely Handicapped		X
		Special Needs Assistance for Seniors	X	
Municipal Government	Federation of Canadian Municipalities	Green Municipal Fund	X	
		Rural Alberta Development Fund	X**	X

* Municipal Sponsorship Program - funding determined on a case-by-case basis in accordance with program criteria.

**Capital costs are eligible only if they are incidental or minor to the overall project costs.

APPENDIX B - COMMUNITY NEWSPAPERS

Airdrie

Rocky View Weekly - http://rockyviewweekly.awna.com/

Airdrie City View - http://www.airdriecityview.com/

Airdrie Echo - http://www.airdrieecho.com/

Athabasca/ Boyle

Athabasca Advocate - http://www.athabascaadvocate.com/

Banff

Banff Craig and Canyon - http://www.banffcragandcanyon.com/

Barrhead

Barrhead Leader - http://www.barrheadleader.com/

Bashaw

Bashaw Star – (no website) call 780-372-3608

Bassano

Bassano Times - (no website) call 403-641-3636

Beaumount

Beaumont News - http://www.thebeaumontnews.ca/

Beaverlodge

Beaverlodge Advertiser – (no website) call 780-354-2460

Bonnyville

Bonnyville Nouvelle - http://www.bonnyvillenouvelle.ca/

Bow Island

Bow Island Commentator- http://www.bowislandcommentator.com/

Bowden

The Voice of Bowden – (no website)

Brooks

Brooks and County Chronicle - http://www.brooksinthenews.com/

Brooks Bulletin - http://www.brooksbulletin.com/

Calgary

Calgary Herald - http://www.calgaryherald.com/

Calgary Fast Forward Weekly - http://www.ffwdweekly.com/

Calgary Sun - http://www.calgarysun.com/

Calgary Community Digest – (no website) call 403-275-8275

Camrose

Camrose Canadian - http://www.camrosecanadian.com/

Canmore

Canmore Leader - http://www.canmoreleader.com/

Rocky Mountain Outlook - http://www.rmoutlook.com/

Cardston

Cardston Temple City Star - http://www.templecitystar.net/

Carstairs

Carstairs Courier - http://www.carstairscourier.ca/

Castor

Castor Advance – (no website) call 403-882-4044

Claresholm

Claresholm Local Press - http://www.claresholmlocalpress.ca/

Coaldale

Coaldale Sunny South News - http://www.sunnysouthnews.com/

Cochrane

Cochrane Times- http://www.cochranetimes.com/

Cold Lake

Cold Lake Sun - http://www.coldlakesun.com/

Consort

Consort Enterprise - http://consortenterprise.awna.com/

Coronation

Coronation East Central Alberta Review - http://www.ecareview.com/

Coronation Review - (no website) call 403-578-4111

Crossfield

Five Village Weekly – (no website)

Crowsnest Pass

Crowsnest Pass Herald - http://www.passherald.net/

Crowsnest Pass Promoter - http://www.crowsnestpasspromoter.com/

Devon

Devon Dispatch News - http://www.dispatchnews.ca/

Didsbury

Didsbury Review - http://www.didsburyreview.ca/

Drayton Valley

Drayton Valley Western Review – http://www.draytonvalleywesternreview.com/

Drumheller

Drumheller Mail - http://www.drumhellermail.com/

Inside Drumheller - http://www.insidedrumheller.com/

Eckville

Eckville Echo - http://www.eckvilleecho.com/

Edmonton

Edmonton Journal – http://www.edmontonjournal.com

Edmonton Sun – http://www.edmontonsun.com

Edmonton Examiner - http://www.edmontonexaminer.com/

SEE Magazine - http://www.seemagazine.com/

VUE Weekly - http://www.vueweekly.com/

Edson

Edson Leader - http://www.edsonleader.com/

Edson Weekly Anchor - http://www.weeklyanchor.com/

Elk Point

Elk Point Review – (no website) call 780-724-4087

Fairview

Fairview Post - http://www.fairviewpost.com/

Fahler

Fahler Smokey River Express - http://www.smokyriverexpress.com/

Fort Chipewyan/ Fort Smith

Fort Chipewyan/Fort Smith Slave River Journal – http://www.srj.ca/

Fort Macleod

Fort Macleod Gazette - http://www.fortmacleodgazette.com/

Fort McMurray

Fort McMurray Connect - http://www.macmedia.ca/

Fort McMurray Today - http://www.fortmcmurraytoday.com/

Fort Saskatchewan

Fort Saskatchewan Record - http://www.fortsaskatchewanrecord.com/

Sturgeon Creek Post - http://fortsaskinfo.com/thepost

Fox Creek

Fox Creek Times - http://www.foxcreektimes.ca/

Gibbons

Sturgeon Light News Magazine - http://www.sturgeonlight.com/

Grande Cache

Grande Cache Mountaineer - http://grandecachenews.awna.com/

Grande Prairie

Grande Prairie Daily Herald-Tribune - http://www.dailyheraldtribune.com/

Grande Prairie Ink! - http://www.gpink.ca/

Peace Country Sun - http://www.peacecountrysun.com/

Grimshaw

The Mile Zero News – (no website) call 780-332-2215

Hanna

Hanna Herald - http://www.hannaherald.com/

Hardisty

Hardisty World - http://www.hardistyworld.awna.com/

Hay River

Hay River Hub - http://www.hayriverhub.com/

High Level

High Level Echo – (no website) call 780-926-2000

High Prairie

South Peace News - http://www.southpeacenews.com/

High Prairie Times - http://www.highprairietimes.com/

High River

High River Times - http://www.highrivertimes.com/

Hinton

Hinton Parklander - http://www.hintonparklander.com/

Your Mountain Connection - http://www.ymcab.com/

Hythe

Hythe Headliner – (no website) call 780-356-2000

Innisfail

Innisfail Province - http://www.innisfailprovince.ca/

Innisfail Booster – (no website) 403-227-3477

Jasper

Jasper Fitzhugh - http://www.fitzhugh.ca/

Jasper Booster - http://www.jasperbooster.com/

La Crete

Northern Pioneer – (no website)

Lac La Biche

Lac La Biche Post - http://www.laclabichepost.com/

Lacombe

Lacombe Globe - http://www.lacombeglobe.com/

Lamont

Lamont Farm N' Friends – (no website)

Lamont Leader - http://www.lamontleader.com/

Leduc

Leduc Representative - http://www.leducrep.com/

Pipestone Flyer - http://www.pipestoneflyer.com/

Leduc and County This Week – (no website) call 780-986-0860

Western Dairy Farmer - http://www.westerndairyfarmer.com/

Lethbridge

Lethbridge Herald - http://www.lethbridgeherald.com/

Lethbridge Journal - http://www.lethbridgejournal.ca/

Cover Story – (no website) call 403-328-4411

Lloydminster

Lloydminster Meridian Booster - http://www.meridianbooster.com/

Lloydminster Source - http://www.lloydminstersource.com/

Manning

Manning Banner Post – (no website) call 780-836-3588

Mayerthorpe

Mayerthorpe Freelancer - http://www.mayerthorpefreelancer.com/

Medicine Hat

Medicine Hat News - http://www.medicinehatnews.com/

Prairie Post - http://www.prairie-post.com/

Morinville

Morinville Free Press – (no website) call 780-421-9715

Morinville Mirror - http://www.morinvillemirror.com/

Nanton

Nanton News - http://www.nantonnews.com/

Okotoks

Okotoks Western Wheel - http://www.westernwheel.com/

Olds

Olds Albertan - http://www.oldsalbertan.ca/

Olds Gazette - http://oldsgazette.awna.com/

Mountain View County News – (no website) call 403-556-3351

Onoway

Lac St. Anne Bulletin – (no website) call 780-967-4754

Onoway Community Voice – (no website) call 780-962-9228

Oyen

Oyen Echo - http://www.oyenecho.ca/

Peace River

Peace River Record Gazette - http://www.prrecordgazette.com/

Pincher Creek

Pincher Creek Echo - http://www.pinchercreekecho.com/

The Boundary - http://www.watertonboundary.com/

Ponoka

Ponoka News - http://www.ponokanews.com/

Ponoka Herald – (no website) call 403-783-3074

Provost

Provost News - http://www.provostnews.ca/

Raymond/Magrath

Westwind Weekly News - http://www.westwindweekly.com/

Red Deer

Red Deer Express - http://www.reddeerexpress.com/

Red Deer Advocate - http://www.albertalocalnews.com/reddeeradvocate/

Redwater

Redwater Review – (no website) call 780-942-2023

Redwater Tribune - http://www.redwatertribune.com/

Rimbey

Rimbey Review - http://www.rimbeyreview.com/

Rocky Mountain House

The Mountaineer - http://rmh-mountaineer.awna.com/

Rycroft

Central Peace Signal - http://www.centralpeacesignal.com/

Sedgewick

The Community Press - http://www.thecommunitypress.com/

Sherwood Park

Sherwood Park News - http://www.sherwoodparknews.com/

Slave Lake

Lakeside Leader - http://www.lakesideleader.com/

Slave Lake Scope – (no website) call 780-849-4350

Smoky Lake

Smoky Lake Signal - http://www.smokylake.com/

Spruce Grove

Spruce Grove Examiner - http://www.sprucegroveexaminer.com/

Spruce Grove/Stony Plain This Week – (no website) call 780-962-

9228

St. Albert

St. Albert Gazette – http://www.stalbertgazette.com/

Saint City News - http://www.saintcitynews.com/

St. Paul

St. Paul Journal - http://www.spjournal.com/

Stettler

Stettler Independent - http://www.stettlerindependent.com/

Stony Plain

Stony Plain Reporter - http://www.stonyplainreporter.com/

Strathmore

Strathmore Standard - http://www.strathmorestandard.com/

Sundre

Sundre Round-Up - http://www.sundreroundup.ca/

Swan Hills

Grizzly Gazette – (no website) call 780-333-2100

Sylvan Lake

Sylvan Lake News - http://www.sylvanlakenews.com/

Taber

Taber Times - http://www.tabertimes.com/

Three Hills

The Capital – (no website)

Tofield

Tofield Mercury - http://www.tofieldmerc.com/

Two Hills

Two Hills Times – (no website) call 780-657-2530

Two Hills Town and Country – (no website) call 780-657-3500

Valleyview

Valleyview Valley Views - http://www.valleyviews.ca/

Vauxhall

Vauxhall Advance - http://www.vauxhalladvance.com/

Vegreville

Vegreville Observer - http://www.vegobserver.com/

Vermilion

Vermilion Standard - http://www.vermilionstandard.com/

Vermilion Voice - http://www.voiceweb.ca/

Viking

The Weekly Review - http://www.weeklyreview.ca/

Vulcan

Vulcan Advocate - http://www.vulcanadvocate.com/

Wabamun

Wabamun Community Voice – (no website) call 780-962-9228

Wabasca

Wabasca Fever – (no website)

Wainwright

Wainwright Edge/Star - http://www.starnews.ca/

Water Valley

Hitching Post News - http://www.hitchingpostnews.com/

Westlock

Westlock News - http://www.westlocknews.com/

Wetaskiwin

Wetaskiwin Times Advertiser - http://www.wetaskiwintimes.com/

Pipestone Flyer - http://www.pipestoneflyer.com/

Whitecourt

Whitecourt Star - http://www.whitecourtstar.com/