

## **NOTICE**

### **Attention: Holders of a *Transportation Network Company (TNC) Certificate of Approval* issued by Alberta Transportation**

The Government of Alberta implemented the *Transportation Network Companies (TNC) Regulation* to establish rules for ride-sharing services such as TNCs to operate in Alberta. The Government of Alberta's highest priority in developing the regulatory requirements was to ensure passenger transportation safety, while creating a level playing field for all companies in the ride-for-hire industry.

TNCs are responsible to fulfill their regulatory obligations, as defined in the *TNC Regulation* and supporting transportation safety legislation. TNCs must comply with provincial requirements and any applicable bylaws in communities where they provide TNC services.

#### **TNCs are responsible for ensuring that all of the following requirements are met:**



**Drivers:** Each transportation network driver has the appropriate operator's licence (i.e. Class 1, 2 or 4), and minimum standards are established for an acceptable police check and vulnerable sector check.



**Vehicle Registration:** Each transportation network automobile has commercial registration and plates (e.g. 1-55 'Ride for Hire Services' plate class).



**Insurance:** A motor vehicle liability policy(s) and/or transportation network automobile insurance policy(s) is in place for each transportation network automobile that meets minimum insurance coverage requirements.



**Recordkeeping:** Records related to the TNC operation are appropriately managed and retained so that they can be produced on-demand upon request of a Peace Officer and/or the Registrar.

**NOTE:** Vehicles that provide an on-demand service and are operated as a taxi at any time anywhere in Alberta cannot be used to provide TNC services. A taxi refers to a vehicle that meets the municipal definitions of a taxi and provides an on-demand service. A TNC must ensure that its transportation network drivers do not solicit, accept or transport passengers other than through the use of a transportation network. TNCs are not permitted to accept street hails.

To support safety and compliance measures, it is recommended to review the *TNC Regulation* and education material on a regular basis. For more information on the *TNC Regulation* and TNC Program in Alberta, refer to Alberta Transportation's website at:

<http://www.transportation.alberta.ca/rideforhire.htm> .

If you have any questions or require further information, please contact Carrier Services at 403-340-5444 or toll free in Alberta by first dialing 310-0000, or email to [carrierservices.info@gov.ab.ca](mailto:carrierservices.info@gov.ab.ca).